

Taxpayer Services Call Center Menu Redesign

Taxpayer Call Center- (615)253-0600 or 800-342-1003

- #1 - Transfer to Electronic Filing
- #2 - Sales Tax
- #3 - Business Tax
- #4 - Professional Privilege Tax
- #5 - Hall Income Tax
- #6 - Transfer to Franchise & Excise Tax
- #7 - Other (Motor Fuel, Rental Surcharge)
- #8 - Repeat Menu

Franchise & Excise Hotline- (615)253-0700 or 800-397-8395

- #1 - F&E Tax Return/Tax Law/Notices
- #2 - F&E Registration and Updates/F&E Tax Clearance

Electronic Filing Hotline- (615)253-0704 or 866-368-6374

- #1 - Electronic Filing Assistance
- #2 - Repeat Menu

Miscellaneous Tax Hotline - (615)253-0680 or 844-430-7678

- #1 - Tobacco Tax
- #2 - Alcohol Taxes (LBD, Brand Registration, Direct Shippers, Wholesale Gallonage, Mixing Bar, Wine Tax, Alcohol Bonds)
- #3 - Miscellaneous Taxes (Litigation, Coin Operated Amusement, Severance, Gross Receipts (Bottlers, Utilities, Vending for Non-Profit Organizations), Marriage, Realty Transfer
- #4 - Repeat Menu